

AAV9 Testing

Frequently Asked Questions



Questions

Answers

1. Labs: What AAV9 testing lab is being used?	Viroclinics Biosciences B.V. based on Rotterdam, Netherlands.
2. Test cost: Who pays for the cost of the AAV9 test?	Novartis covers the cost of the AAV9 test, and this is internally billed between the Viroclinics lab and Novartis.
3. Courier cost: Who pays for the cost of the courier for the sample to be sent to the testing lab?	The Viroclinics lab covers the cost of the courier to ship the sample to the lab.
4. Shipment: Do I need to arrange the shipment box myself?	No, the courier will bring the shipment box and dry ice. You only need to place the serum sample in a biohazard bag and hand it over to the courier together with the relevant papers.
5. Sample volume: What is the minimum volume of serum I need to send for testing?	We advise to isolate 0.5 ml serum per patient sample. An absolute minimum of 0.25 ml should be provided.
6. Sample quality: If haemolysis occurs during sample collection, can I still send the sample for testing?	We can only guarantee the results obtained with clear, non-haemolysed serum samples.
7. Sample amount: How many serum tubes per patient do I need to send for testing?	Send only one tube per patient, and be sure to include one Lab Request Form (LRF) for each sample/patient.
8. Confirmation: The courier is asking for confirmation that the lab will cover the cost of the courier. What should I do?	This should not be required; however, you can reach out to the Viroclinics lab for support at AAV9-screening@viroclinics.com .
9. Courier account number: What is the account number that is required for the courier?	If World Courier is handling the shipment: #1344.
10. Testing lab (Viroclinics) contact: The courier is asking for a point of contact at the testing lab. How should I respond?	This should not be needed, but if required then please use AAV9-screening@viroclinics.com .
11. Novartis contact: The courier is asking for a point of contact at Novartis. How should I respond?	The courier should not contact Novartis directly. The primary contact for the courier is Viroclinics.
12. Collection supplies: Can we use local supplies for sample collection?	Yes. Local supplies will need to be used.
13. Turnaround: How long will it take for the lab to provide results?	A maximum of 4 business days after receipt of the serum sample at the lab.
14. Results: How are results provided?	By email as a password protected ZIP-file from Viroclinics.
15. Alternative lab for AAV9 testing: Can I use a local lab for AAV9 testing?	No, currently Novartis is working only with Viroclinics in the Netherlands. As far as known, there are no other validated AAV9 assays or testing labs ex-US.